

Nikki L Pierce

UX Designer

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SKILLS

Knowledgeable in UX design tools **Figma**, **Adobe XD**, and **Sketch**. UX Research, UI/Interaction Design, journey mapping, Information Architecture, Wireframing, Prototyping, Usability Testing. Proficient in **Google Workspace** and **Microsoft Office**. **Detail oriented, consistent** in quality of work, **dependable** and **values communication** within a team. **Bilingual** in German.

EDUCATION

Google UX Design Certificate — Online through Coursera

September 2022 - October 2023

Completed rigorous training designed for entry-level job readiness. Topics included UX research fundamentals, inclusive design, wireframes and high-fidelity prototypes, and tools like Figma and Adobe XD. Completed hands-on projects and developed a portfolio with three projects.

Boston University — Bachelor Fine Arts

September 2006 - June 2010

Production Design with Concentration in Lighting Design

Work study: General Assistant to Huntington Theater Company

EXPERIENCE

Chef - Greenberry's Coffee

May 2022 - November 2023

Upkeep cleanliness standard to state health codes. Bake pastries, prepare food orders, prep ingredients, maintain inventory. Ensure that displays, cases, and shelves are clean and well-stocked

Concierge — Common House

September 2021 - April 2022

Attend to all member requests, organize accommodations, and communicate updates. Organize and create files for programming and private events, accounting, kitchen, and clubs. Manage dining and programming reservations, phones, and email.

Store Manager & Chef — Alla Vita: Specialty Oil Shop & Trattoria

June 2017-Oct 2018

Maintained inventories for retail items, packaging, and food orders. Managed staff of eight, created work schedules and trained staff on policies and procedures. Executed lunch orders for 125+ customers while ensuring positive shopping experience. Managed company's website and social media which promoted sales, special events and weekly menu